

The “Three Strikes” program.

We use a severity and escalation approach. Violations with mild severity will most likely result in education and a warning. More severe violations will result in a ticket/pass punch. Relatively minor violations where the guest’s response escalates the situation may result in higher consequences. We track guests who receive multiple violations in order to educate and hold each person accountable.

1st Violation/Strike: The guest is generally allowed continued privileges conditional on their demeanor and the nature of the violation.

2nd Violation/Strike: Ticket holders will generally have their access revoked for the rest of the day without refund and will be issued a minimum 24-hour suspension from further skiing or riding. Daily guests may be suspended for 10 days (about 1 and a half weeks) or more depending on their demeanor and the nature of the violation. Pass holders will generally have their pass suspended for a minimum of 24-hours but may be suspended for 10 days (about 1 and a half weeks) or more depending on their demeanor and the nature of the violation. Law enforcement may be involved at any time.

3rd Violation/Strike: Pass holders and daily ticket purchasers will be suspended indefinitely. Management will reevaluate eligibility for future ticket and pass purchases anytime a guest receives a third warning/strike in one season. Law enforcement may be involved at any time.

THREE STRIKES MATRIX

This Matrix is for general guidance. Hogadon Basin Ski Area reserves the right to impose disciplinary action other than as set forth herein.

	1st Violation / Strike	2nd Violation / Strike	3rd Violation / Strike
Hill Conduct	Verbal Warning with continued ticket or season pass privileges	24 hour to 10-day suspension day/multi-day ticket or season pass. Law enforcement may be involved at any time.	Ticket or season pass revoked, Law Enforcement Involved
Responsibility Code	Verbal Warning with continued ticket or season pass privileges	24 hour to 10-day suspension day/multi-day ticket or season pass. Law enforcement may be involved at any time.	Ticket or season pass revoked, Law Enforcement Involved
Jumping from chairlift	Ticket or season pass revoked. Law enforcement may be involved at any time.		
Skiing/Riding in Closed Areas	Verbal Warning with continued ticket or season pass privileges	Day/multi-day pass pulled for 24 hours or more; 24 hour to 10-day suspension for season pass. Law enforcement may be involved at any time.	Ticket or season pass revoked, Law enforcement may be involved at any time.
Collisions	Day/multi-day/pass pulled for 24 hours or more; 24 hour to 10-day suspension for season pass. Law enforcement may be involved at any time.	Ticket revoked, 10-day season pass suspension. Law enforcement may be involved at any time.	Season pass revoked, Law enforcement may be involved at any time.